

Messenger's will respond as soon as possible after a winter storm event if snow accumulation reaches or exceeds an average measured 4-inch depth (*not including drifting*), usually beginning removal within about 4-8 hours following snowfall completely ending. However, storm events rarely conclude to allow cleanup by a specific time, so snow removal will occur based upon weather conditions, storm conclusion and removal logistics. *Sometimes the entrance and/or streets only may be cleared when accumulation less is than 4", if driving conditions/forecast warrants. If weather forecasts indicate likelihood of quick melting following the storm, the HOA may opt out of snow removal to preserve limited resources as there are only four 4-6" depth snow removals included in the budget.*

The association provides salt treatment for private streets and main entrance, and ice melt chemical treatment at the gate house & cabana golf cart storage ramp, but does not provide ice treatment, ice chipping or sand for home driveways or walks. However, Messenger's can provide ice control services for driveways (*cost varies per size of driveway*), and optional ice chipping if pre-authorized by individual homeowner with additional cost for supplemental services invoiced directly to homeowners. Please contact **Tony Fredricks, Senior Account Manager** with **Messenger's** at **(913) 681-6165** to review, discuss or authorize optional services.